

West London College:

Reducing staff turnover with the introduction of Perkbox



600 employees



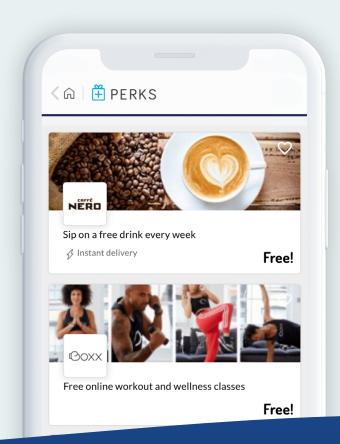
Education



5 colleges across London



Perks



West London College (WLC) has 20,000 students, 600 hundred members of staff, and a significant 'English as a second language department' – which they're the largest provider in the country.

WLC is made up of five colleges spread across the entire West London region.

They teach everything from Maths and English to Construction and Catering.

This is backed up by WLC's HR Director,
Josh Humphreys, who sees how the
tougher side to working in higher
education can affect attraction and
retention, "The challenges mean that
we have to work hard to retain staff.

We need to make this college an attractive and supportive place."

"Over the last year Perkbox, taken with other initiatives we've implemented, has reduced staff turnover by 8%, which is very significant."

Josh Humphreys, HR Director





Having to be switched on to the wellbeing of 20,000 students can make working in higher education a tough job to juggle. Wendy Peskett who's the Google Experience Manager at WLC said, "Everybody needs a little bit of a boost now and again and working in Further Education is particularly challenging sometimes."

Seeing an opportunity to support the wellbeing of their staff and show how much they appreciate their effort, WLC launched the Perkbox platform. It includes a range of tools to help employees

with their overall wellbeing, as well as hundreds of perks, discounts and freebies.

After having Perkbox for a year, WLC saw staff turnover reduce dramatically by 8%. Their HRD Josh told us, "Over the last year Perkbox, taken with other initiatives we've implemented has reduced staff turnover by 8%, which is very significant."

When asked if he'd recommend

Perkbox to others, Josh Humphreys
said, "We would recommend Perkbox
because it provides a significant range
of benefits that staff want and value."

Staff turnover reduced by 8% in 12 months of launching Perkbox



And when commenting on the platform itself, Josh said, "The technology is excellent and the customer support

is excellent, so I would have no hesitation recommending Perkbox."

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Josh Humphreys, HR Director



This is a boiled-down version of West London College's success story.

You can find the full version here.

Perkbox helps over 7,500 employers create great employee experiences









Get in touch

To see how Perkbox can help you grow your business with happier, healthier, more engaged employees, download the employee experience brochure from here.

